



Updating an Existing Account to Eagle ID

1. Visit <https://vacationfirst.firstam.com/>
2. Select **Sign In** at the top of the page.
3. Select **Update your Account Now**.

Developer and Business Partners: please email us at vo-customerservice@firstam.com to register for your account.

In order to comply with recent technology updates within First American, vacationfirst.firstam.com has made some changes to the login processes for users. These changes require you to update your existing account by clicking on the button below. If you have already updated your account or recently registered a new account, please sign in below.

Sign In

EagleID

If you have updated your existing account or recently registered a new account, please click on Eagle ID to login

SSO

If you are an internal user, and have requested access for SSO, please click SSO to log in

Update Your Existing Account

4. Enter your existing account information using the email address and password associated with your account.

Select **Sign In and Upgrade**.

Developer and Business Partners: please email us at vo-customerservice@firstam.com to register for your account.

In order to comply with recent technology updates within First American, vacationfirst.firstam.com has made some changes to the login processes for users. These changes require you to update your existing account by clicking on the button below. If you have already updated your account or recently registered a new account, please sign in below.

Sign In

EagleID

If you have updated your existing account or recently registered a new account, please click on Eagle ID to login

SSO

If you are an internal user, and have requested access for SSO, please click SSO to log in

Update Your Existing Account

Please sign in with your credentials below, you will be directed to update your account to Eagle ID

Remember my email [Forgot your password?](#)

Sign In and Upgrade **Help**



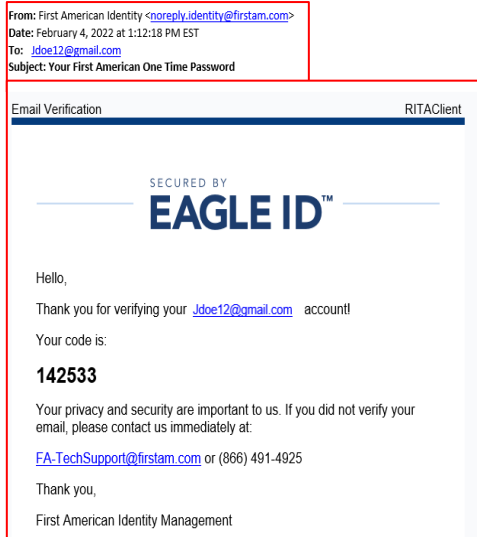
*Note: If you forgot the password associated with your existing account, select 'Forgot your password?' and follow the prompts to be sent an email to reset your password for your existing account using your original credentials.

- You will begin upgrading your account using Eagle ID. Enter your email address. Select **Send Verification Code**. A validation code will be sent to the email address listed.

*Note: You must select 'Send Verification Code' prior to selecting Next.

The screenshot shows a mobile-style interface for creating an account. At the top, there are icons for email, phone, user profile, and a key. The header includes the First American Title Insurance Company logo and the text 'Create Account'. Below this is an 'Email Address' field with the text 'Jdoe12@gmail.com'. Underneath the field are two blue buttons: 'Send Verification Code' and 'Next'. The 'Send Verification Code' button is highlighted with a red rectangular border. At the bottom of the screen, it says 'SECURED BY EAGLE ID™'.

- Check your inbox for an email from First American Identity with your unique verification code.



- Enter your verification code on the Eagle ID Create Account page in your browser window. If you need to resend a code to your email address, select 'Send New Code'.

After you have entered the code, select **Verify Code**.

This is will be the first authentication point in validating your account.



Verification code has been sent. Please copy it to the input box below.

Email Address
Jdoe12@gmail.com

Verification Code
142533

Send New Code Verify Code

Next

SECURED BY
EAGLE ID™

8. You will get a confirmation message when the code is successfully verified. Select **Next**.

The code has been verified. You can now continue.

Email Address
jdoe12@gmail.com

Change

Next

SECURED BY
EAGLE ID™

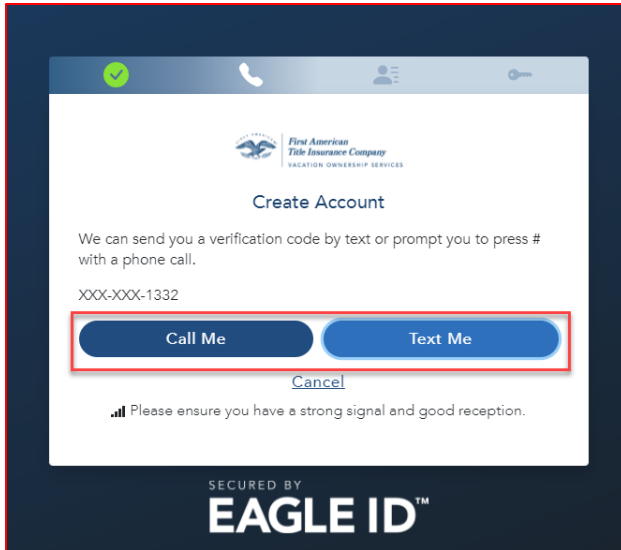
9. To continue with the second verification point in creating your account, choose the Call Me option if you would like to receive a call to validation your account or select Text Me if you would like to receive a text message to continue validating your account.

*Note: If you did not enter a mobile phone number on the account registration screen, you must select the Call Me option.



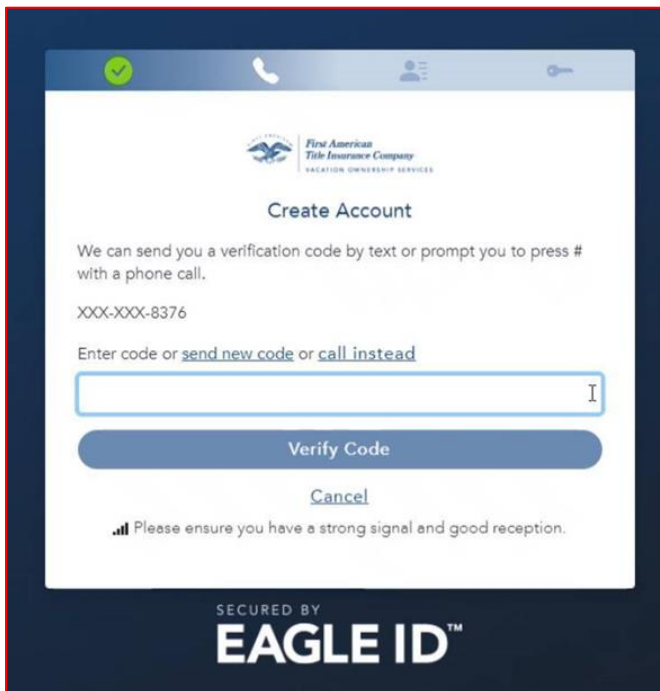
First American
Title Insurance Company

VACATION OWNERSHIP SERVICES



If you select **Call Me**, you will receive an automated call to the phone number associated with your account to continue the Eagle ID account validation process. The automated call will come in rather quickly after selecting Call Me. Follow the prompt in the call as directed.

If you select **Text Me**, you will receive a text message to the phone number associated with your account to continue the Eagle ID account validation process. Enter the verification code sent to your phone. Select **Verify Code**.



If you need to send a new verification code to your mobile phone, select 'Send New Code' or you have the option to receive a phone call by selecting 'Call Instead'.



10. Enter your First Name and Last Name. Select **Continue**.

The screenshot shows a mobile application interface for creating an account. At the top, there are three green checkmarks and a user profile icon. The title is "Create Account". Below the title, there are three input fields: "First Name *" with the value "Jane", "Middle Name" (empty), and "Last Name *" with the value "Doe". At the bottom, there is a large blue "Continue" button and a smaller blue "Cancel" link. At the very bottom, it says "SECURED BY EAGLE ID™".

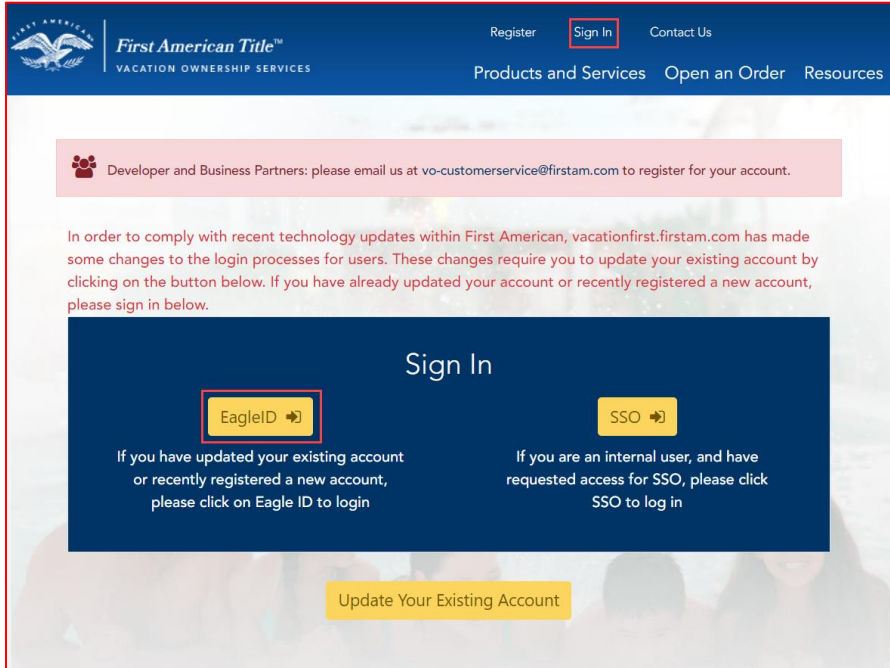
11. Enter a Username and Password. Follow the guidelines as applicable. Select **Create Account & Sign In**. You will be directed to the First American Vacation Ownership website. It is important to notate the Username and Password that you have entered. This will be your credentials to securely login to your account.

The screenshot shows a mobile application interface for creating an account. At the top, there are three green checkmarks and a user profile icon. The title is "Create Account". Below the title, there are three input fields: "Username *" with the value "jdoe12", "New Password *" with masked characters "*****", and "Confirm New Password *" with masked characters "*****". At the bottom, there is a large blue "Create Account & Sign In" button and a smaller blue "Cancel" link. To the left of the form, there is a text box with the following text: "Username * The username must be at least 4 characters, begin with a letter or a number and can contain: letters, numbers, underscore, and/or hyphen". Below this is an empty input field. Below that, there is another text box: "New Password * Password must be 8 to 16 characters in length, and contain all of the following: uppercase letter, lowercase letter, number, and a special character @ # \$ % ^ & * - _ + = {} | \ \ ; ? / ' ~ - ; ()". Below this is an empty input field.



Logging In Once your Eagle ID Account is Created:

1. Visit <https://vacationfirst.firstam.com/>
2. Select **Sign In** at the top of the page.
3. Select **Eagle ID** under Sign In.



4. Enter your Username and Password.

*Note: If you forget your Username or Password, use the 'Forgot Username' or 'Forgot Password' functions when attempting to log in.