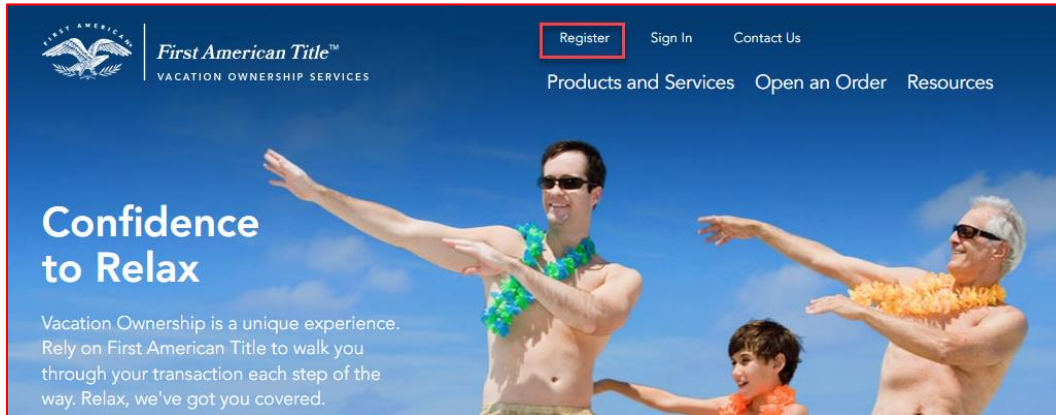




## Creating a New Consumer Portal Account

1. Visit <https://vacationfirst.firstam.com/>
2. Select **Register** at the top of the page.



3. Enter your email address, first name, last name, and phone number. (Mobile phone number is preferred if you would like to use text message to assist with account validation).

Agree to Terms and select Register. After you select **Register**, you will be routed to our secure Eagle ID site to continue setting up your Eagle ID account login information.

**\*Note:** The process will take approximately 2-3 minutes. Refrain from navigating away or using the browser's back button to fully complete creating your account.

### Register

---

Create a new account

You will be required to verify your email address and phone number. Please ensure the email address and phone number entered below is one that you have access to prior to proceeding.

Email

First Name

Last Name

(999) 999-9999

By checking this box and selecting the "Register" button below. I agree to receive an electronic check to receive funds from First American title Insurance Company. I further agree to receive text message notifications through the mobile phone number I have provided. I understand message and data rates may apply.

After clicking register, you will be routed to our secure [Eagle ID](#) site to complete the remainder of your account set up.



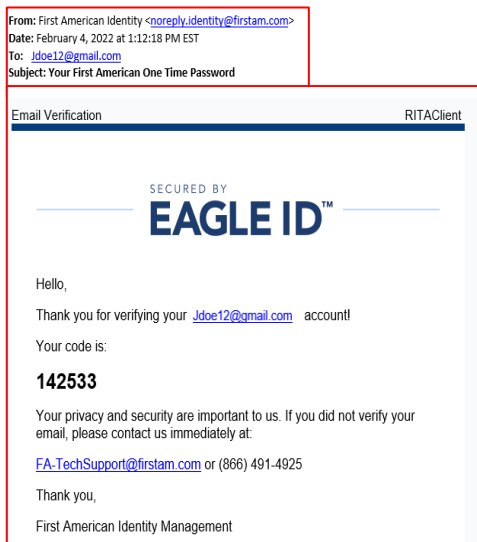
- Once you are routed to Eagle ID, proceed to create your account. Enter your email address.

Select **Send Verification Code**. A validation code will be sent to the email address listed.

\*Note: You must select 'Send Verification Code' prior to selecting Next.

The screenshot shows a mobile browser interface for the 'Create Account' page. At the top, there are icons for email, phone, user profile, and a key. The page header includes the First American Title Insurance Company logo and 'VACATION OWNERSHIP SERVICES'. The main heading is 'Create Account'. Below this is an 'Email Address' label and a text input field containing 'Jdoe12@gmail.com'. Underneath the input field are two blue buttons: 'Send Verification Code' and 'Next'. The 'Send Verification Code' button is highlighted with a red rectangular border. At the bottom of the page, it says 'SECURED BY EAGLE ID™'.

- Check your inbox for an email from First American Identity with your unique verification code.



- Enter your verification code on the Eagle ID Create Account page in your browser window. If you need to resend a code to your email address, select 'Send New Code'.

After you have entered the code, select **Verify Code**.



This is will be the first authentication point in validating your account.

Verification code has been sent. Please copy it to the input box below.

Email Address  
Jdoe12@gmail.com

Verification Code  
142533

Send New Code Verify Code

Next

SECURED BY  
**EAGLE ID™**

7. You will get a confirmation message when the code is successfully verified. Select **Next**.

The code has been verified. You can now continue.

Email Address  
jdoe12@gmail.com

Change

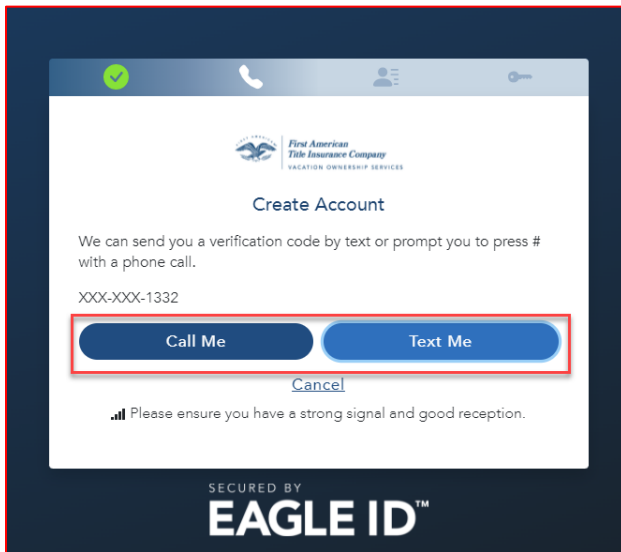
Next

SECURED BY  
**EAGLE ID™**

8. To continue with the second verification point in creating your account, choose the Call Me option if you would like to receive a call to validation your account or select Text Me if you would like to receive a text message to continue validating your account.

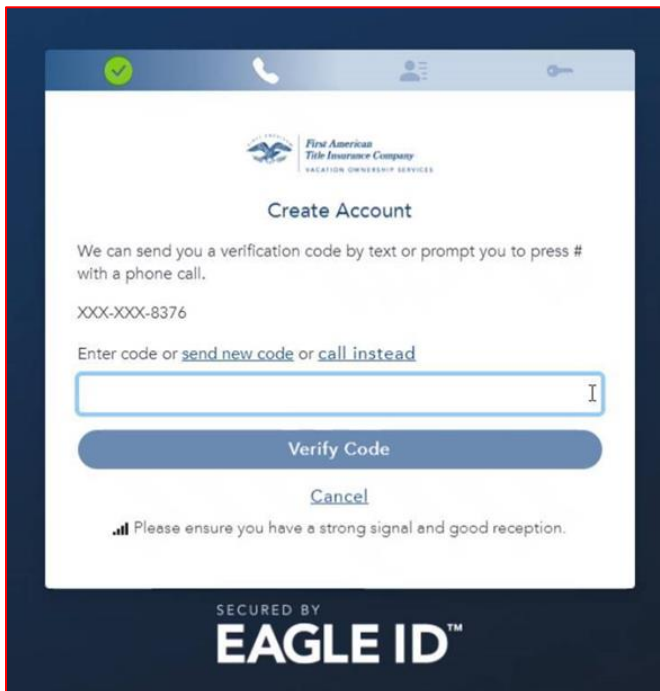


\*Note: If you did not enter a mobile phone number on the account registration screen, you must select the Call Me option.



If you select **Call Me**, you will receive an automated call to the phone number associated with your account to continue the Eagle ID account validation process. The automated call will come in rather quickly after selecting Call Me. Follow the prompt in the call as directed.

If you select **Text Me**, you will receive a text message to the phone number associated with your account to continue the Eagle ID account validation process. Enter the verification code sent to your phone. Select **Verify Code**.





**First American  
Title Insurance Company**

VACATION OWNERSHIP SERVICES

If you need to send a new verification code to your mobile phone, select 'Send New Code' or you have the option to receive a phone call by selecting 'Call Instead'.

9. Enter your First Name and Last Name. Select **Continue**.

The screenshot shows a mobile application interface for creating an account. At the top, there is a navigation bar with a key icon. Below it is the First American Title Insurance Company logo and the text 'VACATION OWNERSHIP SERVICES'. The main heading is 'Create Account'. There are three input fields: 'First Name \*' containing 'Jane', 'Middle Name' (empty), and 'Last Name \*' containing 'Doe'. Below the fields are two buttons: a blue 'Continue' button and a 'Cancel' link. At the bottom, there is a status bar that says 'SECURED BY EAGLE ID™'.

10. Enter a Username and Password. Follow the guidelines as applicable. Select Create Account & Sign In. You will be directed to the First American Vacation Ownership website. It is important to notate the Username and Password that you have entered. This will be your credentials to securely login to your account.



Username \*  
The username must be at least 4 characters, begin with a letter or a number and can contain: letters, numbers, underscore, and/or hyphen

New Password \*  
Password must be 8 to 16 characters in length, and contain all of the following: uppercase letter, lowercase letter, number, and a special character @ # \$ % ^ & \* \_ - + = [ ] { } \ | ; ' / ~ - ; ( )

Username \*

Jdoe12

New Password \*

Confirm New Password \*

Create Account & Sign In

Cancel

## Logging In Once your Eagle ID Account is Created:

1. Visit <https://vacationfirst.firstam.com/>
2. Select **Sign In** at the top of the page.
3. Select **Eagle ID** under Sign In.

Register **Sign In** Contact Us

Products and Services Open an Order Resources

Developer and Business Partners: please email us at vo-customerservice@firstam.com to register for your account.

In order to comply with recent technology updates within First American, vacationfirst.firstam.com has made some changes to the login processes for users. These changes require you to update your existing account by clicking on the button below. If you have already updated your account or recently registered a new account, please sign in below.

Sign In

EagleID

SSO

If you have updated your existing account or recently registered a new account, please click on Eagle ID to login

If you are an internal user, and have requested access for SSO, please click SSO to log in

Update Your Existing Account



4. Enter your Username and Password.

\*Note: If you forget your Username or Password, use the 'Forgot Username' or 'Forgot Password' functions when attempting to log in.

First American  
Title Insurance Company  
VACATION OWNERSHIP SERVICES

Username  
Jdoe12

Password  
••••••••

PRIVACY NOTICE: [Learn more](#) about why we collect this information and how we use it.

Sign In

[Forgot Username](#) › [Forgot Password](#) ›

AUTHORIZED USE ONLY: This system contains information that is confidential and proprietary. By logging into this system, you acknowledge that you will comply with all acceptable user standards and will only access information needed to complete your work. Access to any information for which you are not directly responsible is a violation of this duty. This system is restricted to authorized users only. Unauthorized access to this system is subject to civil, criminal and/or administrative penalties. User may be logged and monitored. Use of this system constitutes acknowledgement of acceptable user policy.

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