Creating a New Consumer Portal Account

1. Visit https://vacationfirst.firstam.com/
2. Select **Register** at the top of the page.
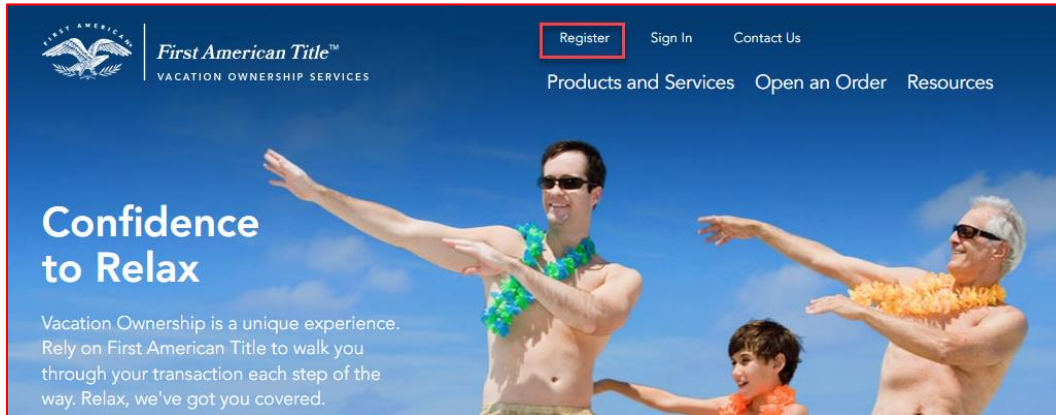
3. Enter your email address, first name, last name, and phone number. (Mobile phone number is preferred if you would like to use text message to assist with account validation).

   Agree to Terms and select Register. After you select **Register**, you will be routed to our secure Eagle ID site to continue setting up your Eagle ID account login information.
   *Note**: The process will take approximately 2-3 minutes. Refrain from navigating away or using the browser's back button to fully complete creating your account.
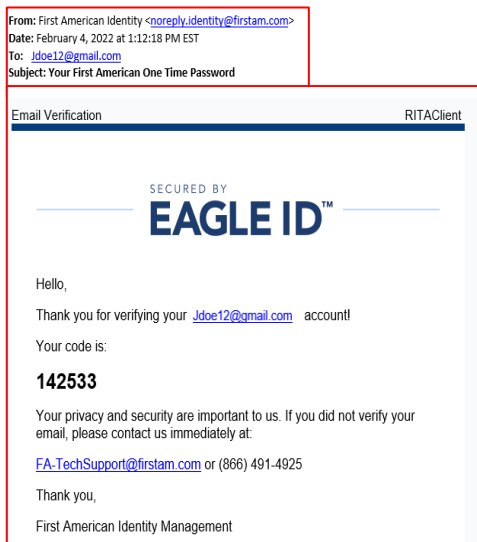
4. Once you are routed to Eagle ID, proceed to create your account. Enter your email address.

    Select **Send Verification Code**. A validation code will be sent to the email address listed.
    *Note: You must select 'Send Verification Code' <u>prior</u> to selecting Next.

5. Check your inbox for an email from First American Identity with your unique verification code.

6. Enter your verification code on the Eagle ID Create Account page in your browser window.
    If you need to resend a code to your email address, select 'Send New Code'.

    After you have entered the code, select **Verify Code.**

This is will be the first authentication point in validating your account.

7. You will get a confirmation message when the code is successfully verified.
   Select **Next**.


8. To continue with the second verification point in creating your account, choose the Call Me option if
   you would like to receive a call to validation your account or select Text Me if you would like to receive
   a text message to continue validating your account.

*Note: If you did not enter a mobile phone number on the account registration screen, you must select the Call Me option.
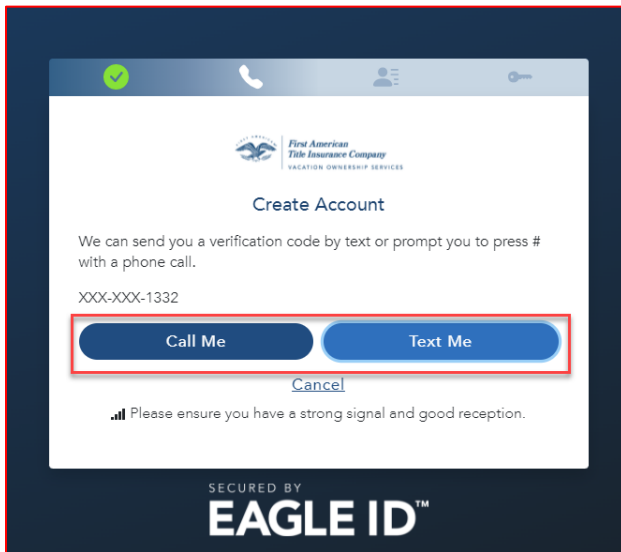
If you select **Call Me**, you will receive an automated call to the phone number associated with your account to continue the Eagle ID account validation process. The automated call will come in rather quickly after selecting Call Me. Follow the prompt in the call as directed.

If you select **Text Me**, you will receive a text message to the phone number associated with your account to continue the Eagle ID account validation process. Enter the verification code sent to your phone. Select **Verify Code.**
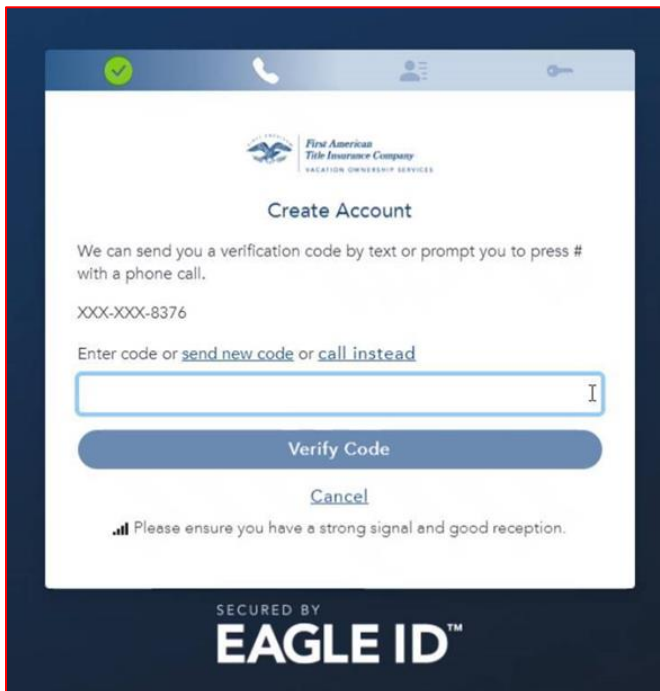
If you need to send a new verification code to your mobile phone, select 'Send New Code' or you have the option to receive a phone call by selecting 'Call Instead'.

9. Enter your First Name and Last Name. Select **Continue**.

10. Enter a Username and Password. Follow the guidelines as applicable. Select Create Account & Sign In. You will be directed to the First American Vacation Ownership website.
    It is important to notate the Username and Password that you have entered. This will be your credentials to securely login to your account.

Logging In Once your Eagle ID Account is Created:

1. Visit https://vacationfirst.firstam.com/
2. Select **Sign In** at the top of the page.
3. Select **Eagle ID** under Sign In.

4. Enter your Username and Password.

    *Note: If you forget your Username or Password, use the 'Forgot Username' or 'Forgot Password' functions when attempting to log in.